

MVGL Customer Care

*Instant Access for all your Transactional Queries.
Faster Response. Easy Tracking*

At MVGL, Customer Service is very important to us.

Our **Customer Care** centre has been set up to act as a single window to address all our customer queries, keeping in mind our first-time customer's need to reach us quickly and existing customers to have operational ease.

This facility is available to all our customers in Tamil Nadu, Pondicherry, Kerala, Karnataka and Andhra Pradesh.

Every call or email contact made with our customer care centre is logged and a ticket is issued, and

every ticket is tracked to closure.

Customers can reach our Customer Care Centre for queries relating to:

- Request for quotation
- Placement of purchase orders
- Tracking status of pending orders
- Stock availability status
- Invoice details and documentation
- Logistics related queries or updates
- Feedback & Complaints

Please have the following details ready for quick resolution of the query:

First time Reach-out

- Company Name
- Contact Person's Name
- Phone Number
- Email Address
- Plant / Company Address
- Product Details
- Brief Description of the Requirement

Transactional Query

- Your PO Details
- Our OA Details
- Our Invoice Details

Multiple Reach-out

- Our Ticket Number



CONTACT US : + 91 44-42030400

Email: customercare@multivistaglobal.com Timings: 9.30 a.m. to 6.30 p.m.